

## **Disability Advisory Group**

Notes and Actions from Meeting held on 3 August 2017

### **Attendees:**

**JR** – Hull and East Yorkshire Hospitals NHS Trust  
**LS** – Headway Hull & East Riding  
**CS** – Disabled Voices East Yorkshire  
**AL** – National Deaf Children’s Society  
**EP** – Carers Advisory Group  
**SJ** – Humberside Police  
**PY** – Humberside Police  
**SH**– ERYC  
**LW** – ERYC Corporate Strategy and Intelligence Team  
**NB**– ERYC Corporate Strategy & Intelligence Team  
**PD**– ERYC Traffic & Parking  
**JA** – ERYC Adult Social Care Reform Team  
**AS** – ERYC (Observer)

### **Apologies:**

**MB** – Choices and Rights Disability Coalition (Chair)  
**NL**– ERY CCG  
**MD** – Humber NHS Foundation Trust  
**LB**– Humber NHS Foundation Trust  
**TL** – City Health Care Partnership  
**JN** – City health Care Partnership  
**SW** – Hull and District Cerebral Palsy Society  
**IH** – Hull and East Riding Visually Impaired Forum  
**RS** – MS Society  
**SW** – Humberside Fire and Rescue Service  
**HM** – ERYC Disability Resource Team

**Notes of the meeting held on 3 August 2017**

Notes	Actions
In MB's absence, LW, ERYC chaired the meeting.	
Minutes from the meeting held on 11 May and Matters Arising.	
The notes from the meeting held 11 May 2017 were approved.	
Safe Places Scheme	
NB gave an update on the Safe Places Scheme in the East Riding. The local scheme is run by Humberside Police and is active across the Humber Region. Aimed at helping vulnerable people to stay safe while out in the community. Users carry a safe place card and buildings that are signed up display a sticker in the window. All public council buildings in the East Riding are signed up and a list of all buildings/shops that have joined is now on the council website on the safe places page. Some members said they were not aware of the scheme and suggested it needed further promotion.	<b>NB</b> to look into promotion and to speak to Humberside Police to see what promotion they have done or are doing and report back.
Disabled Parking	
<p>PD gave an update on disabled parking and confirmed that there are different restrictions and policies in different areas of the country. The basics are the same, however, the rules do differ.</p> <p>PD reaffirmed the position of the parking on Saturday Market in Beverley as per the information which was circulated prior to the meeting. PD suggested that it would be useful to speak to the Market Manager to discuss the market needs, as PD cannot deal with the actual market itself.</p> <p>ERYC Traffic and Parking have recognised the abuse of disabled parking bays at leisure centres and how this can affect disabled people from accessing the centres. Therefore, they are currently looking at applying for the</p>	<p><b>MB/NB</b> to contact the Market Manager.</p> <p><b>All DAG Representatives</b> to send suggestions on how to tackle abuse of disabled parking bays in leisure centres to PD.</p>

<p>relevant documentation to be able to enforce disabled parking in these areas. PD stated that she was happy to be given ideas on how to do this from DAG members. DAG members were happy that Traffic and Parking are looking into this issue.</p> <p>Some DAG members felt there was still an equality issue with removing the disabled parking in Saturday Market on a Saturday and reaffirmed that this restricted access to Beverley for many disabled people.</p> <p>Also, it was raised that access from various car parks in Beverley into the town can be difficult (i.e. due to narrow pavements) and there were suggestions for access audits to be undertaken.</p> <p>PD confirmed that she would consult with DAG in the future as/where appropriate and was happy to discuss anything relating to parking.</p> <p>EP mentioned that DAG needed to ensure that the focus of DAG is on the whole of East Riding and does not concentrate on particular towns or areas over others.</p>	<p><b>JC</b> to pick up the issue of Access Audits in the Accessibility meeting.</p>
<p><b>Consultation</b></p>	
<p>There has been an increase in the number of consultations sent to DAG. Services involved in the Local Transport Plan have agreed to consult with DAG on future schemes/plans etc. CS suggested more explanation was required for some consultations. LW explained that this was a new development and as such, there is a degree of trial and error and ERYC are happy to receive suggestions.</p> <p>CS mentioned the recent NHS Health Stakeholder event which took place at Beverley Racecourse and stated that</p>	

<p>many people could not get there as the venue was fairly inaccessible (i.e. by bus or train). Therefore they would not have had full and diverse representation.</p> <p>EP said the event was well attended and there had been a lot of positive feedback from the event.</p> <p>CS mentioned a recent ERYC consultation regarding advice services, in which ERYC offered alternative options such as email and telephone, instead of attending the event, to ensure full participation in the consultation. CS confirmed that this was helpful.</p> <p>Members expressed concern that Northern Rail had not consulted with the DAG relating to the future provision of the rail service. LW explained she had contacted the necessary person in Northern Rail as they had apparently offered to give a presentation to DAG. LW was awaiting a response as the person was on leave.</p> <p>There were comments from DAG members which suggested that representatives needed to demonstrate that they have gone back to their group with issues and subsequently feedback on this to the whole of DAG. Questions were asked regarding how representatives were bringing local issues to the table?</p>	<p><b>MB</b> and <b>LW</b> to speak to the contact at Northern Rail.</p> <p><b>All DAG representatives</b> to consider.</p>
<b>Mental Health Care</b>	
<p>The representative from Humber NHS Foundation Trust unfortunately did not attend to give the planned presentation on mental health care.</p>	<p><b>NB</b> and <b>MB</b> to follow up.</p>
<b>Independent Advisory Group – Humberside Police</b>	
<p>SJ mentioned that prior to 2015, Humberside Police worked in divisions and each had a Divisional Independent Advisory Group (DIAG). Humberside Police are now hoping to set up an Independent Advisory group</p>	<p><b>NB</b> to circulate Steve’s invitation email for IAG to DAG members.</p>

<p>(IAG) in the East Riding, in order to understand community issues and to give individuals a chance to influence policy and procedures within the force. SJ would like volunteers to be a part of the group and to attend meetings and would like people who can not only raise issues but also help to find solutions. The meeting is independent and run and chaired by the community with the Police being invited to attend. The Police ideally need 25 – 30 people for IAG from any group, community, or protected characteristic and the meeting frequency will be up to the group to decide.</p> <p>SJ also mentioned he was leaving the force and that hopefully his replacement will attend future DAG meetings.</p>	
<b>Headway Services - Presentation</b>	
<p>LS gave a presentation on Headway services which explained what the service delivers and how and also showed various recent events that have taken place.</p> <p>JR, (HEY) thanked Headway for all the support that they give to HEY.</p>	<p><b>LS</b> to send presentation to circulate to DAG.</p>
<b>Carers Advisory Group</b>	
<p>EP expressed her concern that DAG meetings are not fully representative across the whole spectrum of disability. EP stated that it is important that we see how representatives are gathering information from their groups and feeding it into DAG.</p> <p>EP suggested chasing up individuals who were not attending or contributing on a regular basis, and there were also suggestions that if people could not attend then they should send their apologies and if appropriate, an update to be shared with the group. NB confirmed that this was something that her and MB had already discussed doing.</p>	<p><b>MB</b> and <b>NB</b> to contact members.</p>

<p>Members of the group suggested that there should be a focused approach to the meetings with perhaps a focus on one key issue at a time.</p>	
<b>AOB</b>	
<p>a) DAG members made comments about the lack of attendance at the meetings and a need to improve direction of the work plan and issues to focus on – i.e. instead of ‘housing’ which is a large topic to cover, it should focus on specific issues within. JA stated that the Learning Disability Partnership Board meetings were also experiencing the same issues that the group is now trying to break the issues down into smaller elements, with the aim of attracting more engagement. NB also confirmed that the East Riding Equalities Network have also been experiencing the same problems even after attendance has been encouraged.</p> <p>b) JR gave an update on HEY. The Hull and East Riding Health Expo is on at Hull City Hall 9.30am – 5pm on 19 October 2017. There is a new dementia garden at Castle Hill. HEY are also providing complementary therapy services for cancer survivors who have undergone or are undergoing treatment.</p> <p>c) JR also mentioned the Browsealoud software is now live on <a href="https://www.hey.nhs.uk/">https://www.hey.nhs.uk/</a>.</p>	<p><b>All DAG representatives</b> to send the key issues raised by people within their organisation to <b>NB</b>. <b>MB</b> to redevelop a more focused DAG work plan, taking into consideration all DAG members views.</p> <p><b>DAG members</b> to visit website and feedback to JR.</p>

**Date of next meeting**

The next meeting will be held Thursday 2 November, 1pm – 4pm, Room 2 at County Hall, Beverley. Members are reminded to advise Natalie Blades of any additional specific requirements and early notice is appreciated for specialist requirements.